

HP 15-da0012dx RAM Replacement

How to replace the RAM in a HP 15-da0012dx.

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INTRODUCTION

If your computer experiences choppy video playback, slow boot-ups, low memory messages, or beeps and fails to boot, use this guide to remove and replace the RAM module(s). You will need a plastic opening tool and a Phillips #1 screwdriver head.

TOOLS:

- iFixit Opening Tool (1)
- Phillips #1 Screwdriver (1)

Step 1 — Battery



A Power down your laptop before proceeding.

• Turn your laptop over so that the Laptop Identification Tag on the underside of the laptop faces the ceiling.

Step 2



• Using the plastic opening tools, peel back the plastic feet from the underside of the laptop.



• Using a Phillips #1 screwdriver, remove the eleven 9.0 mm screws holding the back cover in place.

Step 4



• Slide the optical drive out of the computer.



- Flip the computer over and open the screen.
- Start from a corner and run the plastic opening tools along the edge of the back cover.
- After the cover has been completely loosened around the entire perimeter, close the screen and flip the computer over.
- Gently pry back the cover starting from the middle, bottom edge.

Make sure not to bend or crack the plastic cover.

Step 6



• Using the Phillips #1 screwdriver, remove the three 8.0 mm screws holding the battery in place.



 Remove the battery by tilting the top of the battery towards you and pulling the battery away from the mounting tabs.

Step 8 — RAM



- Spread the retention clips on either side of the RAM module outward until you hear a click sound.
- (i) The RAM module should tilt up at a 45 degree angle.



- Grasp the edge of the RAM module and pull it away from the slot.
- (i) Follow Steps 8 and 9 to remove both RAM modules.

To reassemble your device, follow these instructions in reverse order.