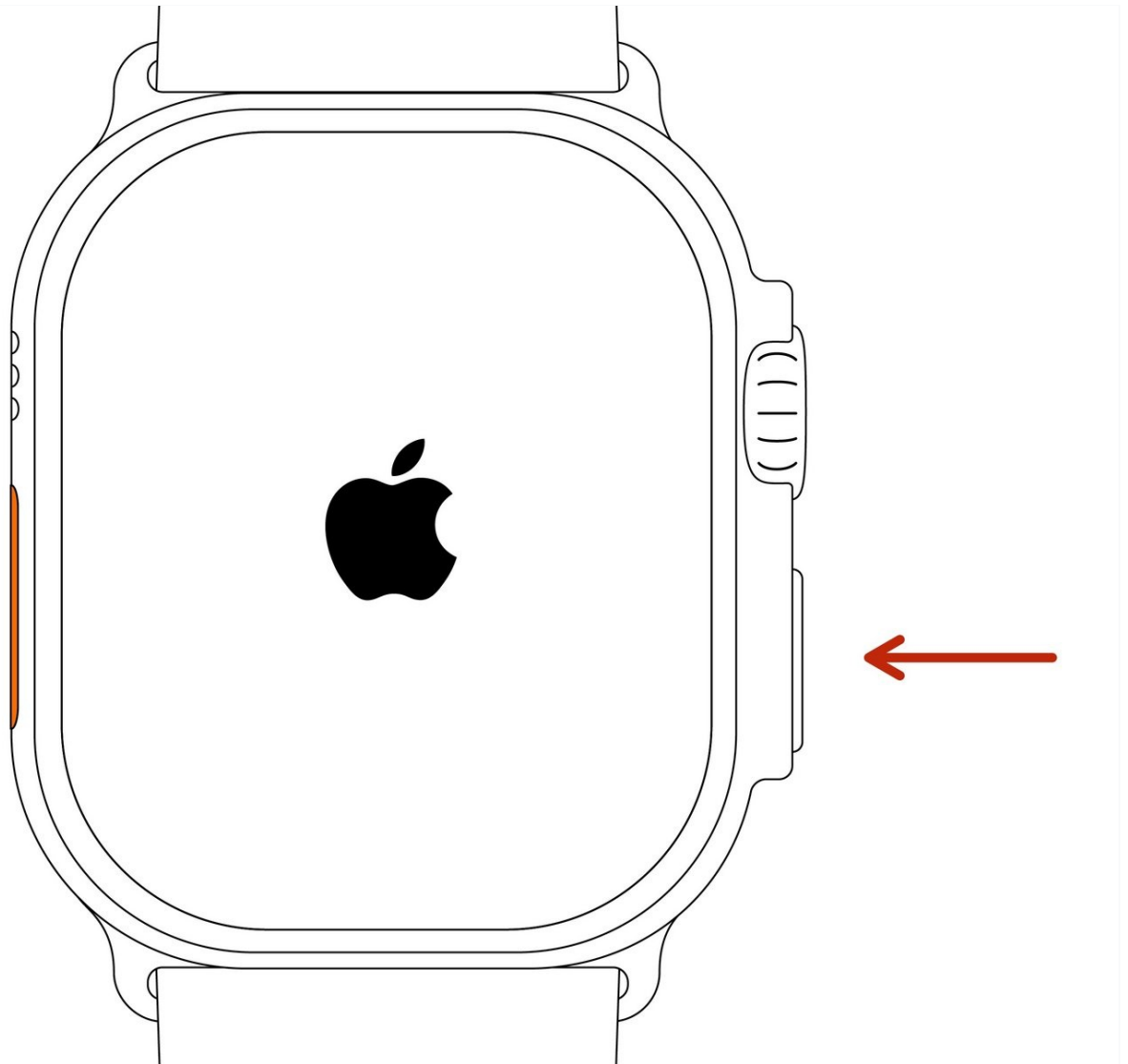




How to Power Off a Broken Apple Watch Ultra

If your Apple Watch Ultra's touchscreen is...

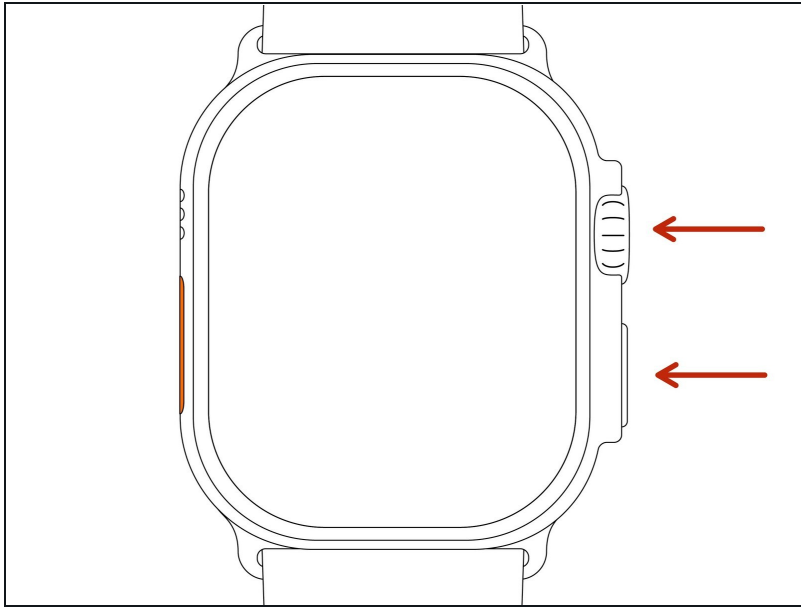
Written By: Dominik Schnabelrauch



INTRODUCTION

If your Apple Watch Ultra's touchscreen is broken or doesn't respond to touch, you can't power it down using the slide-to-power-off controls. Instead, follow this guide to switch off your Apple Watch Ultra using the side button and Digital Crown. After turning off your watch, you can proceed with repairs.

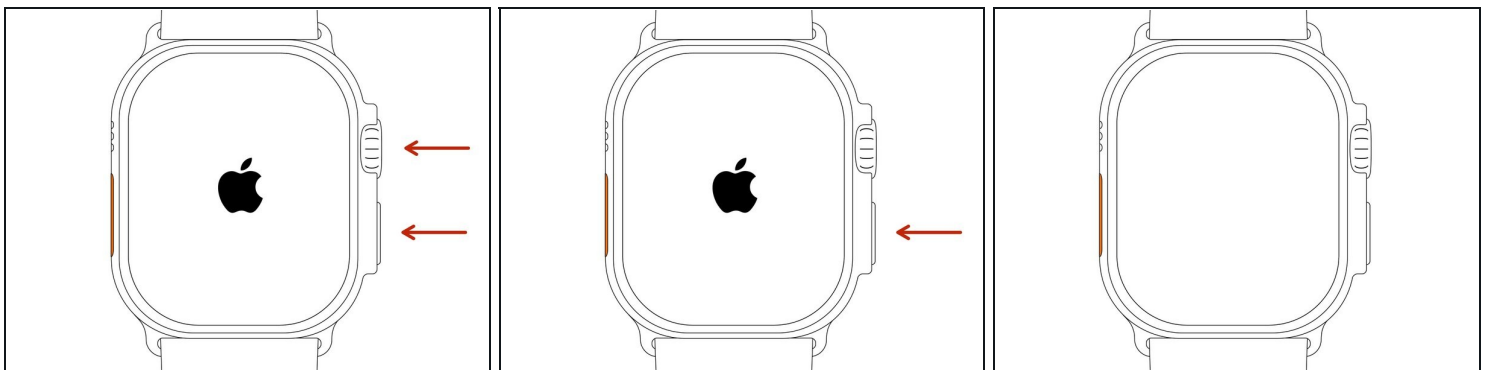
Step 1 — Press and hold both buttons



⚠ If your Apple Watch Ultra is charging, unplug it from the charger, or this procedure won't work.

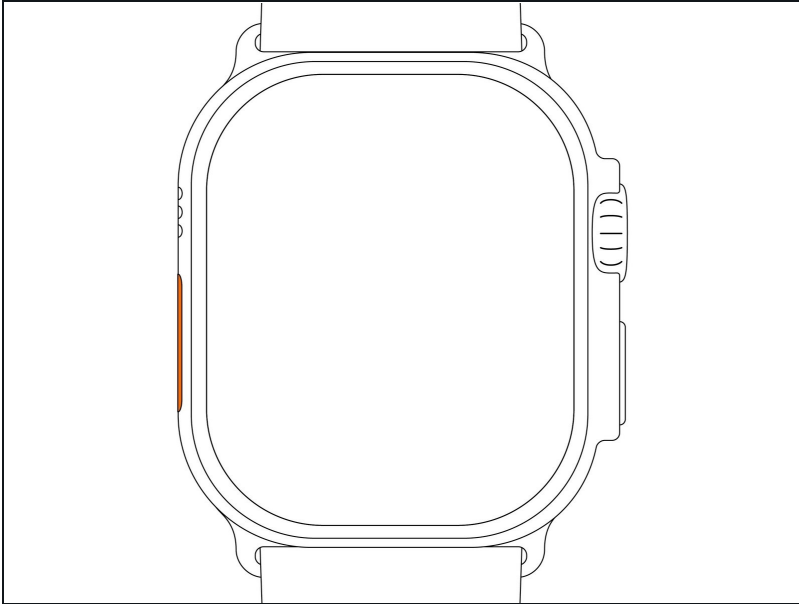
- Press and hold both the side button and Digital Crown simultaneously.
- Continue holding both buttons while the Apple Watch reboots.


Step 2 — Release the Digital Crown



- When you see the Apple logo, release the Digital Crown and continue holding the side button.
- When the Apple logo disappears, release the side button.

Step 3 — The Apple Watch is now powered off



 The Apple Watch is now powered off.

That's all! With your Apple Watch safely powered down, you can proceed with repairs.